

The Use of Mediationa non-exclusive list of possibilities.

What	Where	Between	Differences or arguments about
Disagreement and/or Argument and/or Conflict and/or Dispute	Commerce, Industry & Trade	<ul style="list-style-type: none"> • Parties to a Contract (or MOU) • Companies & suppliers • Companies & contractors • Contractors & sub-contractors • Joint venture & alliance partners 	<ul style="list-style-type: none"> • Specification or quality • Price • Quantity • Performance • Insurance • Payments • Reimbursements • Delivery / timeliness
	Workplace	<ul style="list-style-type: none"> • Individual staff members, • Manager/s & staff, • Members of a management team, • Members of a work group, • Different work groups, • Different departments or divisions • Management & unions 	<ul style="list-style-type: none"> • Behaviour <ul style="list-style-type: none"> ○ bullying, ○ harassment, ○ discrimination, ○ Inappropriate or offensive language • Respecting boundaries • Allocation of resources • Work area / sharing space • OH&S • Division of responsibilities • Job Classification or grading • Remuneration • Performance reviews • Acting on commitments • Schedules & procedures

The Use of Mediationa non-exclusive list of possibilities (continued).

What	Where	Between	Differences or arguments about
Disagreement and/or Argument and/or Conflict and/or Dispute	SMEs, Partnerships & Family businesses,	<ul style="list-style-type: none"> • Owners /shareholders • Directors • Partners • Family members 	<ul style="list-style-type: none"> • Proposed strategic or business plans • Day-to-day management & operation of business • Decision making processes & authorities • Changes of ownership or shareholding • Sharing or division of profits • Acting on commitments • Payment of profits or dividends • Operation of Trusts • Potential sale of business • Breaches of trust
	Charitable Institutions & NFPs	<ul style="list-style-type: none"> • Directors • External stakeholders • Funding bodies • (And as for Workplace) 	<ul style="list-style-type: none"> • Proposed strategic or business plans • Day-to-day management of operations • Decision making processes & authorities • Relationships between stakeholders & Directors • Acting on commitments • Breaches of trust • (and as for Workplace)
	Neighbourhoods & Communities	<ul style="list-style-type: none"> • Neighbours • Community members • Businesses (industry) and community • Cultural Institutions • Religious groups & Churches • Retailers • Councils • Statutory authorities 	<ul style="list-style-type: none"> • Noise • Rubbish and/or pollutants • Parking • Traffic • Maintenance of common property • Rules & regulations • Interpretation of property rights & access arrangements • Planned developments & proposed changes